



AMS
AIR MERCY SERVICE

EMPLOYEE SPOTLIGHT



Lusanda joins the [SA Red Cross Air Mercy Service \(AMS\)](#) as an Administration Intern. As part of her learnership, she supports administrative processes while gaining valuable workplace experience, ensuring our daily operations remain organised and seamless.

LUSANDA DODOFU



Changing Lives. Saving Lives.

INTRO

What does the word
"home" mean to you?

"Home, to me, is more than a place. It is where I feel supported, valued, and able to be my authentic self. It is a space that provides comfort, belonging, and motivation to keep growing."

What is one song or movie that captures the energy you bring into this chapter?

"The book *Dreams by Dr Imtiaz Sooliman* inspires me because it shows how faith, purpose, and serving others can create a meaningful impact. It reminds me to trust God's plan, stay patient, and work hard toward my goals."



MORE ABOUT LUSANDA

How would you describe what you do in your role to someone unfamiliar with your profession?

"I help keep the organisation running smoothly behind the scenes. I support the administrative processes that ensure information is organised, communication flows effectively, and daily operations stay on track."



"Entering this space made me fall in love with aviation, nothing beats going to the hangar and admiring the aircraft."

What are you most excited about in your role?

"I am looking forward to seeing how different teams work together to make a real difference in people's lives.

Understanding how administrative support connects with the operational and medical aspects of the organisation will help me appreciate the impact of

AMS's mission."

PERSPECTIVES & PURPOSE

What part of transitioning into this new space has felt most exciting?

"Entering the aero-medical environment has been incredibly inspiring, especially seeing how **AMS** combines aviation, healthcare, and community service. Visiting the hangar and admiring the aircraft (my favorite is KAL!) made me fall in love with aviation so much that I'm even rethinking my future career path."



What is a creative craft, hobby, or talent you participate in outside of work?

"I enjoy creative activities like singing with my friends and exploring new ideas. If I could instantly master a talent overnight, it would be playing the piano or keyboard, music has such a powerful way of connecting with people and expressing emotions."



How do you switch off
after a busy day?

"My favourite way to recharge is spending time with family and friends, listening to music, and taking time to reflect on my goals and progress. These activities help me reset, stay positive, and return with a fresh perspective."

What advice would you put
on a giant billboard for the
world to see?

"GROWTH
COMES FROM
SHOWING UP,
STAYING
CONSISTENT,
AND BEING
WILLING TO
LEARN EVERY
DAY."

